

## Lux Power Tech Factory Warranty

Only applies for following products produced from Shenzhen Lux Power Technology Co., Ltd:

- LXP 3K Hybrid, LXP 3.6K Hybrid, LXP 4K Hybrid, LXP 4.6K Hybrid, LXP 5K Hybrid;
- LXP 3K ACS, LXP 3.6K ACS, LXP 4.6K ACS, LXP 5K ACS;

For the above mentioned products, you receive a Lux Power Tech factory warranty valid for 10 years from the date of delivery from Lux Power Tech. The factory warranty covers any costs for repair or spare parts during the agreed period beginning on the date of delivery of the device, subject to the following conditions.

This warranty include includes all defects of design, components and manufacturing.

## Factory Warranty Scope

The factory warranty does not cover damages caused by following reasons:

- Breaking the product seal (opening the casing);
- Transport damage;
- Incorrect installation or commissioning;
- Failure to observe the user manual, quick installation instructions;
- Unauthorized modifications, changes or attempted repairs;
- Incorrect usage or inappropriate operation;
- Insufficient ventilation of the device;
- Failure to observe the applicable safety regulations;
- Force majeure.

Neither does it cover cosmetic defects which do not influence the energy production.

## Warranty Conditions

If a device becomes defective during the agreed Lux Power Tech factory warranty period and, unless this should be impossible or disproportionate, one of the following options will be selected at the discretion of Lux Power Tech:

- device repair at Lux Power Tech, or
- device repair at on-site, or
- exchange for a replacement device of equivalent value with regard to model and age.

In the latter case, the remainder of the warranty entitlement will be transferred to the replacement device and your entitlement will be documented at Lux Power Tech.

Excessiveness in the meaning above exists in particular if the cost of the measures for Lux Power Tech would be unreasonable.

- in view of the value that the device would have without the defect;
- taking into account the significance of the defect, and
- after consideration of alternative work around possibilities that Lux Power Tech customers could revert to without significant inconvenience.

Please fill the required information in and send this page to Lux Power Tech when you need to apply warranty service support.

### User Information

Company/User Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_ Email: \_\_\_\_\_

Project Installation Location: \_\_\_\_\_

### Product Information

Inverter Model: \_\_\_\_\_ Serial No.: \_\_\_\_\_

Invoice Number: \_\_\_\_\_ Purchase Date: \_\_\_\_\_

Dealer: \_\_\_\_\_ Commission date: \_\_\_\_\_

Fault/Error Description: \_\_\_\_\_

## Shenzhen Lux Power Technology Co., Ltd

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